

# Sarah Jenkins

## Quality Analyst Engineer

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### SUMMARY

As a Quality Analyst Engineer with over 3 years of experience, I have consistently met deadlines and adhered to industrial standards, enabling seamless client requirement fulfillment. Exposure to diverse domains has deepened my understanding of functional intricacies, leading to proficiency across various tech stacks and an ability to quickly adapt to new challenges and requirements.

### TECHNICAL SKILLS

- **Automation Frameworks:** JAVA, SELENIDE, Selenium, TestNG, Maven, Gitlab, ACCELQ.
- **API Testing:** POSTMAN, READYAPI, SOAP UI, SWAGGER, REST ASSURED with BDD CUCUMBER implementation.
- **CI/CD & Reporting:** JENKINS (ALLURE Report Analysis), SAUCELABS, GRID.
- **Cloud & DevOps:** Microsoft AZURE (Test Plans, Sprint Board, Work Items), AWS S3, AWS EC2, Git/Bitbucket/STASH.
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- **Testing Methodologies:** Functional and Unit Testing, Agile, Waterfall, UAT/PROD Deployment, RCA Debugging.
- **Tools & Databases:** JIRA, SQL (Data manipulation), BrowserStack, Gherkin syntax, SAP Back Office, Smart Edit.

### PROFESSIONAL EXPERIENCE

#### Associate

*Cognizant Technology Solutions*

**July, 2023–Present**

Remote / Dallas, TX

- Maintained and enhanced a Web application automation framework in ACCELQ, resulting in an 80% reduction in Manual Sanity and Smoke testing execution time.
- Worked extensively within the Microsoft AZURE environment, utilizing Test Plans, Sprint Boards, and Work Items for project management and tracking.
- Authored PBI Acceptance Criteria and test scripts using Gherkin syntax for clear, executable specifications.
- Performed testing and validation on SAP back office and Smart Edit applications.

#### Programmer Analyst

*Cognizant Technology Solutions*

**Dec, 2022–June, 2023**

Remote / Dallas, TX

- Managed and executed automation suites, focusing on test case optimization and participating in UAT and PROD deployment activities.
- Conducted Mobile application testing using BROWSERSTACK and real devices; managed automation repository using Gitlab as the VCS.
- Ensured strict adherence to SDLC and STLC, providing seamless delivery to the UAT environment and efficient Root Cause Analysis (RCA) Debugging.

#### Programmer Analyst

*Cognizant Technology Solutions*

**Feb, 2022–Nov, 2022**

Remote / Dallas, TX

- Analyzed and tested pull requests, logged defects on JIRA, and documented observations for the Near-shore counterpart.
- Improved QA team efficiency by 70% by implementing UI and API automation framework analysis via JENKINS ALLURE Report, test scripts debugging, and raising pull requests in STASH and Bitbucket.
- Utilized TestNG assertions and Maven Project Management tool for scalable automation applications.
- Maintained robust reporting systems and participated in regular Scrum calls and client meetings to ensure effective business communication and delivery.

## EDUCATION

- **Master of Science in Mechatronics Engineering**    **Maulana Abul Kalam Azad University of Technology**
  - *Relevant Coursework: Advanced Robotics, Control Systems* CGPA: 8.42
- **Bachelor of Technology in Electrical and Electronics Engineering**    **West Bengal University of Technology**
  - *Thesis: Automated Quality Control Systems* CGPA: 7.78